

We are an innovative Swiss technology company with our headquarter in Chur. For 60 years, we have been developing and producing customer-specific applications in the fields of Switches, Sensors, Electronics, Lightings, Harnesses, and Testing for the automotive industry.

We are looking for a colleague with proven experience in the quality department within the automotive industry, particularly in collaboration with customers.

Quality customer (m/f)

Qualifications:

- Bachelor's or master's degree.
- Knowledge and certifications: VDA 6.3, PPAP, 8D/QRQC, PSCR.
- Fluent in English; proficiency in German and Romanian is a plus.
- Excellent communication and interpersonal skills.

Your responsibilities:

- Analyzing and monitoring customer complaints until closure.
- Preparing 8D reports and necessary presentations.
- Coordinating the implementation of PPAP together with related departments.
- Implementing and managing deviation with customers.
- Managing complaints and related documentation.
- Performing QRQC analysis for complaints received from customers.

Our requirements for you:

- Analytical and problem-solving skills.
- Ability to work in a team and adapt to different hierarchical levels.
- Deep understanding of quality automotive principles, practices, and tools.

We offer you:

A committed team and a company where innovative ideas are welcomed and supported.
Are you intrigued?

For more information, we are happy to assist you. Please apply with your complete documents in PDF format directly online or send them to our Human Resources Department, Mrs. Andreea Pais, contact@polycontact.ro.